



**UEFA EUROPEAN FUTSAL CHAMPIONSHIP
HUNGARY 2010
TICKETING TERMS AND CONDITIONS**

A. INTRODUCTION

1. Scope

The following terms and conditions ("Terms and Conditions") are designed to ensure a fair, correct and efficient functioning of the purchase process relating to the tickets for the UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010. The sale and use of such tickets are subject to the following Terms and Conditions and any other applicable laws or regulations.

2. Definitions

Applicant: means any individual with legal capacity to acquire Ticket(s) for UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010 matches in accordance with these Terms and Conditions.

Application Form: means the official form to be submitted by an Applicant in order to be considered for the acquisition of Tickets.

HFF: means the Hungarian Football Federation, the entity responsible for implementing the organisation of the UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010 in Hungary and for the issue of tickets and whose office are located at 1112 Budapest Kánai út 314/24 hrsz.

Guest(s): means any relative(s), close friend(s), colleague(s) and/or the companion to individuals in wheelchairs for whom the Applicant may be applying and to whom Tickets may be transferred in accordance with these Terms and Conditions.

Match: means any match of the final tournament of the UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010.

Notification: means the written confirmation or rejection of the allocation of Tickets, to be conducted by HFF.

Hall: means the entire premises of the Hall, and the immediate vicinity of such areas, integrated in a perimeter of security to be defined jointly with the Security Authorities, whose access and presence is only allowed to holders of valid Tickets.

Ticket(s): means a ticket giving right of entrance to the UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010 matches in accordance with the information stated thereon.

Ticket Holder: means any individual holding a Ticket, including all Applicants and Guests.

UEFA: means the Union des Associations Européennes de Football, with office at Route de Genève 46, 1260 Nyon, Switzerland.

UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010: means the final tournament of the UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010 to be held in Hungary between 19th and 30th January 2010.

B. SALE OF TICKETS

3. Applications

Individual, Single Match

3.1 For individual applications, application Forms will be issued via Internet. Internet Application Forms should be submitted electronically via www.futsaleurotickets.com. Only Application Forms that are fully completed by the Applicant will be processed. Application Forms which are incomplete, unclear, infected by electronic viruses or damaged shall be rejected.

3.2 Applicants can make a request for up to twenty (20) Tickets for the same day, per Hall. All requests exceeding this quota shall not be accepted.

3.3 Applicants must choose the price category, sector, row and seat of the Tickets required.

3.4 Applicants expressly declare that they are aware that seats may not be allocated together in the same section of the Hall.

3.5 HFF is not liable for incorrect entry of information, any technical malfunctions of the Internet, failure of computer hardware or software, or lost, incomplete or illegible applications.

3.6 Applicants declare that they have understood, agreed with and will conform to HFF's statement on privacy and the terms and conditions which can be found on HFF and UEFA websites.

Seat Holders Tickets - Individual, All Matches in Venue

3.7 For seat holder tickets, the applicant can purchase up to four (4) Tickets for all matches at the Hall at a discounted rate.

Group Tickets - Group, Single Match

3.8 For group tickets, the applicant can purchase up to twenty (20) Tickets for the same day, per Hall at a discounted rate.

On site sales

3.9 Tickets may be purchased on site via IBUSZ offices and ticketing centre at the Hall.

4. Allocation

4.1 Application Forms received by HFF after the sales closing date (2010.01.30) will not be processed. In principle, tickets will be sold, during the match day, through the ticketing centre at the Hall, and/or other location if needed. Furthermore, this sales period will take care for the delivery of all tickets sold for General Public.

4.2 The sale is on a first come first served basis of the applications. A confirmation e-mail will be sent immediately after payment confirmation.

4.3 The confirmation email is a ticket voucher. It shall be printed out and presented by the successful Applicant in person at the Hall ticketing centre to be exchanged against the pre-paid ticket.

4.4 Seat Holders Tickets sales phase commences 15 October and expires on 24 December 2009.

4.5 A limited number of wheelchair seating Tickets (category 2) shall be available for those who are unable to attend a Match without a wheelchair due to their physical handicap. An additional complimentary Ticket will be provided for an accompanying person. The number and location of the seats depend on the configuration of each Hall. These tickets must be purchased directly through the HFF.

4.6 All sales are final upon payment. Ticket Holders cannot elect to return or exchange Tickets for which a payment has been made without the prior written approval of HFF.

5. Payment and distribution

5.1 Payment of tickets bought online can only be made by credit card, due to the fact that the Applicant is buying and reserving his ticket(s) online.

5.2 The Applicant by using the online payment with credit card will have to provide the credit card information at the end of the purchase process, in a safe zone of the Website which guarantees that the data are not violated nor visualized at any moment of the process.

5.3 The Applicant will have to insert in the safe page the following information:

- Number of the credit card: 16 digits;
- Validity: month and year of validity of the credit card;
- CVV: the 3 last digits on the back of the credit card.

5.4 The total amount payable includes the administrative and management costs. There is no additional extra cost when buying a ticket via the system.

5.5 Tickets could be collected by the Applicants, from 15 January 2010 onwards until match day, one hour before kick-off, at the corresponding Hall ticketing centre, and/or other location if needed, during the opening hours. Duplicate Tickets will not be issued for any reason whatsoever.

5.6 The ticket will be issued in normal standard paper ticket. Each ticket would have UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010 personalization. Each ticket will have security features and would be forgery proof.

5.7 The admission ticket will in any case have the following information on it:

- Denomination of the Day Matches;
- Names of the Finalist Teams;
- Name of the Hall;
- Date of the Match;
- Kick-off time (local time);
- Block, row and seat indicators;
- Price of the ticket in HUF;

5.8 UPON REQUEST, APPLICANTS SHALL PROVIDE FULL DETAILS INCLUDING NAME AND ADDRESS OF THE GUESTS. IN THE EVENT THAT APPLICANTS REFUSE TO PROVIDE SUCH DETAILS HFF RESERVES THE RIGHT TO DENY TICKET(S) ALLOCATION OR, IF NECESSARY, TO PREVENT THE ENTRANCE TO THE HALL OF THE APPLICANT AND GUESTS AND CANCEL THE RELEVANT TICKET(S) WITH NO RIGHT TO REFUND. APPLICANTS SHALL BE FULLY AND UNCONDITIONALLY RESPONSIBLE FOR ENSURING THAT GUESTS ARE AWARE OF, AGREE TO AND COMPLY WITH THESE TERMS AND CONDITIONS. IN PARTICULAR, APPLICANTS ARE OBLIGED TO PASS TO THEIR GUESTS A COPY OF THESE TERMS AND CONDITIONS.

C. USE OF TICKETS

6. Entrance

6.1 Entrance to the Hall shall only be authorised upon presentation of a complete and valid Ticket per person and, upon request, a proof of identity with photograph and valid signature. Ticket Holders leaving the Hall shall not be re-admitted.

6.2 Children under the age of one (1) can not attend the matches. One-year old children or older must hold tickets to attend the matches.

6.3 Any person attending a Match acknowledges that his/her presence in and around the Hall is at his/her own risk and that HFF or any other relevant body cannot be held liable for any risk, danger and loss, including bodily harm, personal property damage or loss, or any other incident whether occurring before, during or after the Match, with the exception of incidents arising from gross negligence and/or wilful misconduct.

6.4 Entrance to the Hall will be refused to any person noticeably under the influence of alcohol, narcotics or any behaviour-modifying substance, or to any person behaving or who is likely to behave violently, harmfully or contrary to public order. In such circumstances no refunds or compensation will be given.

6.5 Any person leaving the hall shall not be re-admitted.

6.6 Ticket holders accept to submit to control tests, in accordance with the applicable legal provisions.

6.7 Any person at the Hall is strictly prohibited from using, possessing, holding, offering to sell, selling or possessing goods with intent to sell such as drinks, food, souvenirs, clothes, promotional and/or commercial items. All such items may be removed or temporarily confiscated by stewards and/or any other duly authorised persons.

6.8 HFF reserves the right to enforce the present Terms and Conditions. The tickets shall continue to be held by HFF and, with the exception of article 7.4, are not transferable. In case of infringement of the Terms and Conditions, the tickets must, upon HFF request, be returned to it.

6.9 The inherent rights to the Tickets can only be exercised by his legitimate holder (applicant and guest).

7. Safety and security

7.1 For the purpose of safety and security all persons attending the match shall, if requested by stewards, safety personnel, and/or any other duly authorised persons, co-operate by: (a) producing a valid Ticket and proof of identity with valid photograph and signature; (b) submitting to inspections, body checks and removal of unauthorised objects; and (c) complying with the instructions and guidelines of such personnel.

7.2 Any person attending a Match acknowledges that video recordings can be made for safety and security reasons and be used for that purpose without any restriction of time or place.

7.3 It is forbidden to use, possess, hold or bring the following items, without limitation, into the Hall to be assessed at the discretion of the stewards, safety personnel, and/or any other duly authorised persons:

- All weapons, regardless of type, and all objects that can be used as such;
- All objects, materials or substances likely to pose a threat to safety, public order, or to disrupt the process of the Match, or cause damage to persons or goods;
- Projectiles of any kind such as bolts, pieces of wood or metal, stone, glass, cans, bottles (whether filled with combustible substances or not), etc.;
- Flammable or explosive substances, liquids and gasses, fireworks of any kind;
- Alcoholic drinks, narcotics or stimulants;
- Banners or other signs bearing offensive, malicious, provocative or political, religious or ideological texts or messages and commercial/promotional materials;
- Flags, flagpoles, banners, badges, headgear, inflatable items, or symbols likely to disrupt order and safety or to impair visibility of other spectators;
- Animals - except guide dogs (by prior arrangement with HFF);
- Promotional and commercial objects and materials of whatever nature, including but not limited to documents, leaflets, badges, signs, symbols, banners and headgear;
- Cameras for professional use;
- Other objects identified by the stewards, safety personnel and/or any other duly authorised persons, which may affect security and/or the reputation of HFF, UEFA or any other organization.

7.4 It is forbidden, without limitation, to:

- Conduct any promotional or commercial activity, without the prior written approval of HFF;
- Throw, cast, thrust or fire one or more objects;
- Act in violent way or in a way incites violence, racism or xenophobia or which may be interpreted as provocative, threatening, discriminatory, or offensive;
- Express national, political, religious, ethnic and/or racial ideas or pursuits;
- Create any threat to the life or safety of himself or others, or harm another person in any way whatsoever;
- Climb lighting masts, fences, roofs, dug-outs and other apparatus or constructions, or stand on seats;
- Stand on the pitch or area around the pitch at any time;
- Move from one sector to another, if this movement is not permitted;
- Damage persons or goods at any time;
- Remain longer than is strictly necessary, or enter or leave the Hall at places laid aside for an easy exit in the event of danger, such as entrances, stairs, landings, etc.

7.5 APPLICANTS SHALL RETAIN 1 TICKET FOR PERSONAL USE AND SHALL TRANSFER, FOR NO GREATER THAN THE FACE VALUE AND THE PRO-RATED ADMINISTRATIVE AND DELIVERY CHARGES, THE REMAINING TICKETS TO GUESTS FOR THEIR PERSONAL USE. SUBJECT ONLY TO THE FOREGOING SENTENCE, NEITHER APPLICANTS NOR GUESTS MAY SELL, OFFER FOR SALE, AUCTION BY ANY MEANS (WHETHER ALONE OR WITH OTHER ITEMS), RESELL OR OTHERWISE TRANSFER THEIR PERSONAL TICKET WITHOUT THE PRIOR WRITTEN APPROVAL OF HFF.

7.6 TICKETS MAY NOT BE USED FOR ANY COMMERCIAL PURPOSES SUCH AS, WITHOUT LIMITATION, FOR PROMOTION, ADVERTISING, USE AS A PRIZE IN A COMPETITION OR SWEEPSTAKE, OR AS PART OF A HOSPITALITY OR TRAVEL PACKAGE (FOR EXAMPLE COMBINING FLIGHTS, HOTEL AND TICKETS) WITHOUT THE PRIOR WRITTEN APPROVAL OF HFF.

7.7 THE APPLICANT ACKNOWLEDGES AND AGREES THAT THE ISSUE OF TICKETS IS PERFORMED IN COMPLIANCE WITH LEGAL RULES AND HALL REGULATIONS. IN CASE OF DISCREPANCY BETWEEN A) HALL REGULATIONS AND B) THE TERMS AND CONDITIONS OF TICKETING SALE, THE LAST ONE SHALL PREVAIL.

8. Sound and image recordings

8.1 Any person attending a Match acknowledges that it is a public event and thus agrees that use may be made, free of charge, of his/her voice, image and likeness by means of live or recorded video display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies without limitation of time or place.

8.2 Any person attending a Match shall not record and/or transmit any sound, image and/or description of the Hall or the Match (as well as any result and/or statistics of the Match) other than for private use. In particular, it is strictly forbidden to disseminate over the internet, radio, television or any other current and/or future media, any sound, image, description, result or statistics of the Match in whole or in part, or assist any other person(s) conducting such activities.

D. MISCELLANEOUS

9. Non-compliance with these Terms and Conditions

9.1 Any Ticket Holders whose actions are inconsistent with, or who's Tickets have not been obtained in accordance with these Terms and Conditions, will be refused entry to the Hall or expelled from the Hall with no right to refund and the relevant Ticket(s) will be cancelled. Ticket Holders shall be obliged, upon request, to give an explanation as to how, from whom and from where their Tickets have been obtained.

9.2 In the event that it appears that either the Applicant or the Guest(s) have not conformed to these Terms and Conditions, the entire group (Applicant and Guest(s)) will be refused entry to the Hall or expelled from the Hall with no right to refund and the relevant Tickets will be cancelled.

9.3 HFF, using its decision powers, reserves the right to instigate other legal actions.

10. Indemnification

Applicants and Guests are responsible for the use of all Tickets allocated to them and shall indemnify and hold HFF and UEFA harmless from and against all damages and liabilities suffered or incurred in connection with, resulting from or arising out of a breach of these Terms and Conditions.

11. Unauthorised spectators

Individuals banned from attending football matches by the competent authorities or sports governing bodies are prohibited from receiving Tickets. If this situation occurs, such persons will be refused entry to the Hall or expelled from the Hall with no right to refund and the relevant Tickets will be cancelled.

12. Data

Applicants acknowledge and agree that the personal data contained in the Application Form is collected by HFF and will be entered into a database owned by the HFF and that the HFF may transfer such data to third parties. Applicants agree that such personal data will be used primarily in connection with the Ticket sales and/or any relevant safety and security measures. Furthermore, provided that consent has been specifically given by Applicants in the Application Form, personal data can be used in order to provide Applicants with information on products and

services of UEFA or other companies which have been carefully selected by UEFA, as well as in connection with future commercial activities or other UEFA events.

13. Unforeseen circumstances

13.1 HFF reserves the right to make alterations to the times, dates and places of the Matches under unforeseen circumstances, including without limitation, force majeure, any safety and security concerns or decisions from UEFA or any other competent authority.

13.2 In the event that any Matches are cancelled, an adequate and proportionate refund/compensation process may be set up depending on the circumstances, within the limits of the applicable law.

14. Information

Any information requests should be addressed to HFF:

By mail to the UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010 Ticketing Department located at 1112 Budapest Kánai út 314/24 hrsz.

By phone to the following numbers: +3615779500 or (36) 1/266-0000

By e-mail to: mlsz@mlsz.hu or interticket@interticket.hu

15. Severability and amendments

15.1 In the event that any provision(s) of these Terms and Conditions are declared void, ineffective or unenforceable by any competent court, the remainder of these Terms and Conditions shall remain in effect as if such void, ineffective or unenforceable provision(s) had not been contained.

15.2 Within the limits of the applicable law, HFF reserves the right to make reasonable amendments to these Terms and Conditions from time to time, which updated version shall be available on the HFF website (www.mlsz.hu) and, upon request, from HFF at the address set out in Article 2.

16. Authentic text

These Terms and Conditions have been drafted in English and translated into other languages, including Hungarian. The Applicant acknowledges and agrees that he/she has read and understood these Terms and Conditions and that he/she is fully aware of the rights and obligations arising there from. In the event of any discrepancy between the English and translated texts, the English text shall prevail.

17. Applicable law and jurisdiction

17.1 These Terms and Conditions shall be governed by and interpreted in accordance with the substantive laws of Hungary.

17.2 All disputes arising from or related to these Terms and Conditions shall be resolved by the competent court in Budapest, Hungary. Nevertheless, HFF reserves the right to pursue any legal proceedings in the competent courts at the defendant's domicile.

By accepting the Ticketing Terms and Conditions:

- I agree that my personal data may be communicated, in terms of the law to the public security authorities for purposes of maintaining public security.
- I acknowledge that I may access, alter and, if tickets are not allocated to me, delete my personal identification information by sending a letter to the address set out in Article 15 of the ticketing terms and conditions.
- I authorise HFF to debit the amount due from my credit card.
- I confirm that I have read, understood and agree to be bound by the UEFA EUROPEAN FUTSAL CHAMPIONSHIP 2010 Ticketing Terms and Conditions. Moreover, I agree to be responsible for ensuring that the other persons for whom I have applied are aware of and comply with these Terms and Conditions.